

## **Mission Statement**

Shorcontrol Safety is committed in providing premium services and products in all we do at fair and competitive prices. This includes providing high-quality, accessible safety training courses and programs; first-class equipment servicing, calibration, sales and hire; as well as precise and robust occupational hygiene consultancy services.

## We aim to achieve this by:

- Being customer focused, ensuring their needs and wants are recognised and provided by us
- Ensuring that all standards set out by our external awarding bodies, such as PHECC, City & Guilds, QQI, SOLAS and IOSH are adopted and strictly followed
- Delivering training that is valued, motivating and improves both the performance and safety of our delegates and clients
- Delivering training that involves classroom, practical and live-remote sessions
- Ensuring that all our training programmes have clear objectives and that all delegates are aware of the purpose and scope of the courses to support their learning objectives
- Constantly reviewing, amending and updating our programme content and delivery through feedback, evaluations and research
- Ensuring our technicians and staff are qualified, well informed and knowledgeable regarding the selling, servicing and calibration of equipment, both new and old
- Ensuring our Occupational Hygienists are qualified, accredited by relevant occupational hygiene organisations and are well-versed in current industry practices

| x Hiaa | Spillarp | Date: | 16/3/21 |
|--------|----------|-------|---------|
|        |          |       |         |