



## Mission, Vision & Values

### Mission

Shorcontrol Safety are committed to providing premium services and products in all we do, at fair and competitive prices. This includes providing high quality, accessible safety training courses and programmes, first class equipment servicing, calibration, sales, and hire, as well as precise and robust occupational hygiene consultancy services.

### Vision

Our vision is to grow and become the leading safety training company in Ireland, delivering both accredited and non-accredited courses to clients and learners to the highest possible professional standard.

We aim to achieve our mission and vision by:

- Being customer focused, ensuring their needs and wants are recognised and provided by us.
- Ensuring that all standards set out by our external governing bodies/ awarding organisations are adopted and strictly followed, e.g., QQI, City & Guilds, Solas, PHECC, IOSH.
- Delivering training that is valued, motivating and improves both the performance and safety of our learners and clients.
- Delivering training that involves classroom, practical and live remote sessions.
- Ensuring that all our training programmes have clear objectives and that all learners are aware of the purpose and scope of the courses to support their learning objectives.
- Continuously reviewing, revising, and updating our programme content and delivery through feedback, evaluations, and research.
- Ensuring our tutors and staff are qualified, knowledgeable, and competent for the delivery of products and services provided.
- Ensure our equipment technicians and staff are qualified, knowledgeable, and competent regarding the selling, servicing, and calibration of equipment.
- Ensuring our Occupational Hygienists are qualified, competent, and accredited by relevant occupational hygiene organisations and are knowledgeable in current industry practises.

### Values

At Shorcontrol Safety our core values are guided by customer centric, environmental, health & safety, and integrity practises. These values reflect who we are as individuals and as a company together.

- **Customer centric:** we are a learning company, fostering the development of talent, knowledge, and expertise. Our learners, clients and customers are necessarily at the core of our business. We aim to provide positive experiences and build long-term relationships with our customers as we know it will inevitably lead to growth and success of the company.
- **Integrity:** we are honest and transparent, treating everyone with dignity, fairness, and respect. We are committed to promoting equality, diversity, and inclusion in all aspects of our business activities: employment, education, and service provision. We conduct business in an ethical manner, ensuring that it is embedded in our culture.
- **Environmental, Health & Safety:** we aim to grow to be an industry leader in environmental, health and safety practices through improving our processes and becoming more efficient and sustainable, to minimise our impact on the environment and provide safe and healthful working conditions.

A handwritten signature in blue ink that reads "Gino Sillar".

General Manager

Date: 13/03/2023