



Mission, Vision & Values

Mission

At Shorcontrol Safety, we are committed to delivering premium services and products across all our operations at fair and competitive prices. This commitment encompasses providing accessible, high-quality safety training courses and programmes, first-class equipment servicing, calibration, sales, and hire, alongside precise and robust occupational hygiene consultancy services. Our goal is to support safer workplaces through excellence in all we offer.

Vision

Our vision is to become Ireland's leading safety training provider, delivering both accredited and non-accredited courses that meet the highest professional standards. We strive to be the trusted partner for clients and learners seeking effective, relevant safety education and services.

How We Achieve Our Mission and Vision

- Prioritising customer focus by fully understanding and meeting the needs of our clients and learners.
- Strictly adhering to the standards set by our external governing bodies and awarding organisations such as QQI, City & Guilds, Solas, PHECC, IPAF, Lantra and IOSH.
- Delivering engaging, motivating, and practical training that enhances the safety and performance of all participants.
- Offering flexible delivery methods including classroom, practical, and live remote sessions to accommodate diverse learning preferences.
- Designing training programmes with clear objectives, ensuring all learners understand the purpose and scope to maximise learning outcomes.
- Continuously improving our content and delivery through regular review, learner feedback, evaluations, and industry research.
- Ensuring that all tutors and staff are fully qualified, knowledgeable, and competent to deliver our products and services.
- Employing qualified and skilled equipment technicians who excel in sales, servicing, and calibration.
- Engaging accredited occupational hygienists who are experts in current industry practices and standards.

Values

Our values define who we are as individuals and as an organisation, guiding everything we do:

- **Customer-Centric:** We place our learners, clients, and customers at the heart of our business. We foster continuous learning and development, building positive experiences and long-term relationships that drive mutual growth and success.
- **Integrity:** We operate with honesty, transparency, fairness, and respect. We are dedicated to promoting equality, diversity, and inclusion across all areas of employment, education, and service delivery, ensuring ethical practices are deeply embedded in our culture.
- **Environmental, Health & Safety Excellence:** We strive to be an industry leader by continuously improving our processes to enhance efficiency and sustainability. We are committed to minimising our environmental impact and ensuring safe, healthy working conditions for our team and clients.

A handwritten signature in black ink that reads "Gino Sillar".

General Manager

Date: 12/06/2025